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Job Description – Senior Technician			1 of 3
1.0	06 May 2022	First issue	

1 Key Information

Job title: Senior Technician

Reporting to: Workshop Manger

Type: Full-time

Location:

- BZG Head Office - Thornton NSW.
- Approx. 60days interstate travel/year

2 Purpose of Position

BlueZone Group (BZG) supplies and sustains Remote and Autonomous Systems (RAS) for Defence maritime applications in Australia and New Zealand.

BZG require a Senior Technician to join the team to deliver BZG support services. Support services includes the provision of support to our clients and maintenance services on BZG products.

3 Interfaces

3.1 Internal Interfaces

- Workshop Manager
- BlueZone Group Service Team
- Other BlueZone Group Staff

3.2 External Interfaces

- Defence staff
- Client staff
- Supplier staff
- Subcontractors
- Quality Auditor staff
- Visitors

3.3 Reporting Relationships

The primary reporting relationship is the Workshop Manager at the Head Office in Thornton. When acting in a supporting role on a particular project, one may also report to the Project Manager of that Project.

4 Duties

- Provide Technical Support for BZG supplied products and services.
- Lead and contribute to troubleshooting technical electronics issues beyond the scope of standard maintenance procedures.
- Travel to customer location to provide on-site support. This includes time 'at-sea' supporting deployed equipment.
- Provide input to engineering design to refine supportability and maintainability of products.
- Utilise Microsoft Office products
 - Email
 - Report writing
 - Procedure updates.
- Utilise ERP system
 - Updating Service order progress
 - Build parts lists
 - Ensure integrity of ERP data
- Experience with ISO9001 QA/QC compliance
- Promptly respond to enquiries, directing to other team members where appropriate
- Participate and contribute to continuous improvement company activities, systems, and processes

5 Selection Criteria

5.1 Qualifications

Certificate in Electrical Engineering or Electronics or similar certification from recognised institution.

5.2 Type and level of experience

- Sound understanding and experience in underwater electronic equipment in Defence, Oceanographic, Hydrographic, Offshore diving and ROV communities within Australian and International markets.
- 10-15 years relevant experience with at least 2 years' experience in a similar role.
- Sound understanding of Subsea products and services to the defence, oceanographic, hydrographic and energy communities.
- Forklift license advantageous.
- Punctual attitude.
- Experience with ISO9001 QA/QC compliance.

5.3 What type of person is required?

- The successful applicant will be a professional, confident, self-motivated and self-disciplined person with good communication, interpersonal and technical skills.
- They will be a well organised achiever able to perform at a high level with minimal supervision.
- The person must also be prepared and willing to work after hours and at customer site as necessary to achieve the required outcomes of the position.
- Interstate and overseas travel is required.
- Must have a car drivers' licence.



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- Must have a valid passport.
- Must be fully vaccinated from COVID-19 or have an approved reasonable accommodation based on local legislation.

5.4 What skills are required?

General

- Good oral and written communication skill to people at all levels.
- Problem solving and decision-making skills.
- Able to co-ordinate workload and set priorities in multitask environment and able work under pressure and meet deadlines.
- Work in a team.

Computer Skills

- Computer literate – Microsoft Outlook, Word, Excel.